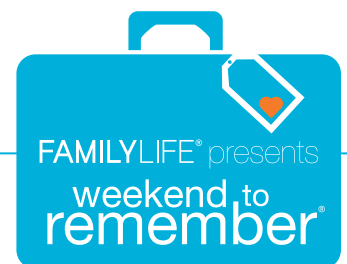




# FREQUENTLY ASKED GROUP QUESTIONS



love like you mean it





- » By calling 1-800-FL-TODAY (358-6329) and mentioning your group name
- » By downloading a registration form at FamilyLife.com and mailing it in

Tell them to be sure to provide your group name regardless of how they register. They will be added to your group, and if they are registering before the 10-day deadline, they will also save \$80 per couple.

*Q. Can you join a group by registering online?*

A. Yes. Online registration became active October 15, 2008. Visit Familylife.com/Weekend for details on submitting your group name when completing the registration form.

*Q. Do I need to collect registrations?*

A. There is no need to collect registrations. Your guests should be encouraged to register themselves using your group name.

*Q. Is it okay to collect registrations if I want to?*

A. If you choose to collect registrations for your group, be aware that holding registrations could cause your group to be unable to attend in the event of a sellout. Instead, call or mail in registrations immediately—as you get them—to ensure that seats are reserved.

*Q. How many people are needed to form a group?*

A. There is no minimum number of people required to form a group. Your group exists as soon as you establish a group name. Those registering with your group 10 days prior to the conference will get the early group-rate savings of \$80 per couple. Those registering with your group name after the 10 day deadline will receive the regular rate, but they still count toward your group total and can help you earn a complimentary couple's registration.

*Q. How do I check to see who has joined my group and when I have earned a complimentary couple's registration?*

A. Visit FamilyLife.com/MyGroup and enter your name and group name. Or, call customer service at 1-800-FL-TODAY (358-6329) and ask for your group status. For every 10 individual paid registrations, you will receive a complimentary couple's registration.

*Q. How do I redeem my complimentary couple's registration?*

A. Call 1-800-FL-TODAY (358-6329) to register for any conference and request your complimentary couple's registration. Or, you can transfer your complimentary couple's registration to someone else.

*Q. How do I transfer my complimentary couple's registration to another couple?*

A. As the group coordinator, you must call 1-800-FL-TODAY (358-6329) and register the other couple once the complimentary couple's registration has been earned.

*Q. Can I add couples to my group even after the early group rate deadline (i.e., couples paying the regular registration rate)?*

A. Yes. The early group-rate deadline does not affect the formation of your group.

*Q. May I keep my group name from year to year?*

A. Yes, but you will need to visit FamilyLife.com/Activate and submit your group name again. We will re-issue your same group name, and all of those in your group will count as part of your group.

*Q. What is the group rate?*

A. Technically, there is no group rate. Any "paying" registration rate (e.g., regular, early group, military, counselor, gift certificate), excluding scholarships, can be included in your group. The following rates are offered this season:

- » Regular - \$129 per person
- » Early Group - \$89 per person
- » Active Duty Military - \$69 per person
- » Licensed Counselors - \$69 per person
- » Gift Certificate - \$258 per couple (regular), \$178 per couple (on-site Weekend to Remember purchase), and \$178 per couple (five or more)

*Q. Can military personnel join my group and does the 10-day deadline apply?*

A. Active duty military can join your group, paying the military rate, for which there is no deadline since it is already lower than the early group rate. Consequently, the 10-day deadline does not apply.

*Q. Is there a special rate for pastors and/or seminary students?*

A. Full-time and/or senior pastoral staff (includes bi-vocational pastors), as well as full-time seminary students receive complimentary registrations. Hotel and meals are not included. For current details see [FamilyLife.com/Pastor](http://FamilyLife.com/Pastor).

*Q. Are scholarships available?*

A. Yes, we offer scholarship assistance. However, the couple requesting the scholarship is responsible for calling 1-800-FL-TODAY (358-6329) to determine if they meet all scholarship qualifications. Scholarship registrations cannot be taken under a group name and will not count in your group totals.



*FamilyLife.com/Weekend*